

Agenda: Washington State Health Benefit Exchange Plan Management Meeting

7/03/12; 10:00 am – 12:30 pm

Agenda

ID	Topic	Facilitator	Duration
1.	Welcome <ul style="list-style-type: none"> • Introductions 	Michael Arnis	5 Min
2.	Purpose of the Meeting <ul style="list-style-type: none"> • Share Policy and IT Updates • Provide Updated Information on Billing and Enrollment • Discuss Appeals • Receive Feedback on Formularies for Shopping 	Michael Arnis	5 Min
3.	Updates on: <ul style="list-style-type: none"> • Quality Improvement Strategy – more HBE exploration needed • Accreditation • Marketing – discuss for a couple minutes • IT Update 	Michael Arnis / Ashley Stamets	10 Min
4.	Billing and Enrollment <ul style="list-style-type: none"> • Presentation of Updated Billing & Enrollment Questions 	Brad Finnegan	30 Min
5.	Appeals policy <ul style="list-style-type: none"> • Discuss working document 	Michael Arnis	30 Min
6.	Break <ul style="list-style-type: none"> • Break at 11:00 am 	All	5 Min
7.	Formularies for the Shopping Experience <ul style="list-style-type: none"> • Formulary Worksheet: Options and Questions 	Dan Tyack / Ashley Stamets	60 Min
8.	Next Steps / Close <ul style="list-style-type: none"> • Upcoming Meetings – Health Care Provider Directory 	Michael Arnis	5 Min

Meeting Notes

ID	Notes
1.	<p>Updates were given regarding HBE Board and HBE IT activities, including:</p> <ul style="list-style-type: none"> • Health care provider directory will be discussed at the July 17, 2012, meeting. • HBE is researching SERFF to determine the Exchange's data needs. Also, HBE is starting weekly meetings with the NAIC SERFF team to learn more about SERFF. • Marketing decisions were discussed. • HBE has wrapped up its work on the accreditation policy. • The Quality Improvement Strategy will be discussed in future Plan Management meetings.
2.	<p>The updated Enrollment and Billing questions were discussed. The related meetings are proposed to be on Thursdays, for 60-90 minutes, but this will be finalized. Issuer subject matter experts are requested to attend or participate remotely, as applicable based on the meeting topics/questions. If you have related questions or requests, please send them to Brad Finnegan at Brad.Finnegan@hca.wa.gov.</p> <p>A request was made to discuss churn between the Exchange, Medicaid, Basic Health, etc., and HBE will look into how churn might impact the enrollment and billing discussions and get back to the Plan Management Workgroup.</p>
3.	<p>The appeals document was discussed. Some clarification was requested regarding the dates and a suggestion was made on how the process could be expedited. Any additional discussion on the appeals process will be scheduled at the Tuesday, July 17 Plan Management meeting. Issuers may send written comments to Michael Arnis (Michael.arnis@hca.wa.gov), however, written comments are not being requested.</p>
4.	<p>The Formulary document was discussed and initial responses to the seven questions were provided. Please provide any additional feedback on the formulary proposal by Friday, July 13, to Michael Arnis (Michael.arnis@hca.wa.gov). In addition to comments on the Options, HBE is requesting written responses specifically for these Questions: 1, 4, 6 and 7.</p>